



# Culture Vultures

[www.culturevultures.org](http://www.culturevultures.org)

Elizabeth Walsh

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## Culture Vultures

### Terms and Conditions

#### Terms & Conditions of membership and booking

1. Members pay an annual fee of £20 pa to receive at least six mailings a year containing information about forthcoming trips and events organised by Culture Vultures. Information about membership and individual trips is available on the website [www.culturevultures.org](http://www.culturevultures.org)
2. Members can choose how many trips they wish to attend and there are no limits. If members don't take advantage of the trips on offer, then no refunds for membership are available.
3. Members must ensure that they arrive at the coach collection point they have selected in good time. The coach is unable to wait for late comers. Members who wish to change their coach boarding point must inform Elizabeth Walsh by telephone at least one hour ahead of the scheduled pick-up time.
4. Members must be physically able to board a coach. If members wish to bring mobility aids such as wheelchairs or walking frames they must be able to fold them up to stow in the coach locker. Wheelchair users are requested to bring a companion unless they can get in and out of the wheelchair independently and be responsible for their own mobility.
5. It is the responsibility of each member to declare any dietary requirements they or their guests have at the point of booking. Most restaurants can accommodate special diets but notice is a courteous requirement. We may not be able to arrange special dietary needs.
6. It is advisable that members leave their own cars parked safely, legally and within reasonable distance from the coach boarding point. Culture Vultures can take no responsibility for parked cars or parking arrangements. We regret we are unable to accompany members to their car after disembarking the coach and we ask that members ensure their own safety.
7. Members and guests have the option of joining the coach at any pre-booked point along the route. Please note that we do not reserve any seats on the coach and seats are allocated on a first-to-board, first-to-choose basis. If you suffer from travel sickness please ask your GP for advice.
8. Members are not permitted to reserve a place on any trip without first sending their booking form and payment.

## Cancellations and Refunds

Once a booking has been made members and guests are not eligible for a full refund if the tickets for the trip have been ordered and paid for by Culture Vultures. However, where a cancellation is unavoidable members and guests may transfer their booking to a person who has not already booked on the trip. In some cases, a partial refund may be available at the discretion of Elizabeth Walsh. Vouchers for future trips may be offered in lieu of re-payment.

Membership and booking enquiries: 01600 719019

Emergency (and on the day of the trip): 0771 470 6729

This number is Elizabeth's mobile number and the best number for letting her know if you have a problem on the day of an excursion. If you reach voice-mail please leave a short message with your name and number. It may be that there is temporary poor reception but she will get back to you asap.

Elizabeth Walsh cannot take any responsibility for messages not received either by text, phone or email.

Email: [elizabeth@culturevultures.org](mailto:elizabeth@culturevultures.org)